

## Bodyian Quality Assurance

We have complete confidence in our paint systems, our proven technologies and of the skills and training of our bodyshops' refinishers, so we provide a Lifetime Warranty. It assures vehicle owners that their paint repair is durable and supported by Bodyian. Lifetime Warranty is the vehicle owner's guarantee that the paint repair on their vehicle meets professional quality standards and that it will last the lifetime of the vehicle. However, refinishing a vehicle is a delicate job. The final result depends on both paint products used and the refinishing process. It is the responsibility of the paint manufacturer to supply products of constant quality, whereas the proper application process is the refinisher's responsibility.

The warranty covers the quality and durability of Bodyian paintwork. NOROO Paint guarantees that the paint repairs completed by approved bodyshops are free of material defects and will continue to be guaranteed for the lifetime of the vehicle, excluding solvent-blending clear/single stage urethane, as long as the vehicle is owned by the certificate holder.

### Conditions:

1. The Lifetime Warranty Program offered by bodyshops takes effect from the date of repair shown on the certificate and is valid for the lifetime of the vehicle, excluding solvent-blending clear/single stage urethane, while owned by the customer and not used for commercial purpose.
2. The Lifetime Warranty Certificate applies to the refinished areas indicated on the certificate and covers the following defects, if they are prominent and extensive and were not apparent at the time the owner accepted the repair:
  - a. Cracking or checking;
  - b. Hazing, chalking or fading leading to a severe loss of gloss;
  - c. Peeling of the topcoat or any layers from the substrate.
3. Exclusions
  - a. System failures due to pre-existing body rust;
  - b. Deterioration of the finish caused by waxes and detergents not intended for automotive use, acid rain, industrial fallout or other environmental effects;
  - c. Scratches, abrasions or stone chips, whether intentional or accidental;
  - d. Vehicles which are older than nine years old;
  - e. Damages caused by another collision.
4. Should any of the defects covered by this Lifetime Warranty Certificate become apparent, the certificate holder must take the vehicle to the authorized bodyshop that did the work for settlement. The vehicle must be repaired at the bodyshop named on the certificate.
5. Settlements covered by the Lifetime Warranty Certificate do not under any circumstances give the customer the right to delay or suspend payment to the bodyshop. In the event of incomplete or non-payment, the Lifetime Warranty Certificate becomes invalid.
6. The Lifetime Warranty Certificate is valid solely for the owner of record when the vehicle was painted and consequently, is not transferable.

Noroo Paint & Coatings Co.,Ltd.



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